

THE COVID-19 CHRONICLES OF

PEJABAT KESIHATAN LEMBAH PANTAI

2020 - 2022

PUBLICATION INFORMATION

The COVID-19 Chronicles
Of Pejabat Kesihatan Lembah Pantai

2022

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The COVID-19 Chronicles of PKLP



Datuk Dr. Param Jeeth Singh
A/L Pakar Singh

FOREWORD

STATE HEALTH DIRECTOR

JABATAN KESIHATAN WILAYAH PERSEKUTUAN KUALA LUMPUR & PUTRAJAYA

“The COVID-19 pandemic since the start in 2020 have been very challenging. It has tested the health system and the preparedness and response activities of all health facilities particularly those under Jabatan Kesihatan Wilayah Persekutuan Kuala Lumpur & Putrajaya (JKWPKL&P). Despite the sweat and tears we shed, the health system has continued to improve, and evolve and is now fully geared to face future challenges in battling this invisible war against COVID-19. With good strategies and excellent teamwork at all levels within JKWPKL&P and strategic collaboration with other stakeholders involving governmental, non-governmental and private agencies, the COVID-19 pandemic in Wilayah Persekutuan Kuala Lumpur and Putrajaya has been successfully managed and controlled.

I would like to express my sincere appreciation and gratitude to all the team members especially to our frontliners within JKWPKL&P and from other agencies for their great commitment and sacrifices in combating the COVID-19 pandemic in Wilayah Persekutuan Kuala Lumpur and Putrajaya. It is hoped that the spirit and dedication of all the team members in facing the COVID-19 pandemic documented in this publication will persevere and continue to provide the best possible care for the population with regards to COVID-19 prevention and control efforts. Finally, my heartiest congratulations to Pejabat Kesihatan Lembah Pantai on the publication of the “COVID-19 Chronicle of Pejabat Kesihatan Lembah Pantai”. Let’s continue to strive forward and serve with sincere dedication and commitment toward higher achievements. Together, we shall win and end this COVID-19 pandemic.

”



Dr. Hj. Amin Sah Bin Hj. Ahmad

FOREWORD

DEPUTY STATE HEALTH DIRECTOR (PUBLIC HEALTH)

JABATAN KESIHATAN WILAYAH PERSEKUTUAN KUALA LUMPUR & PUTRAJAYA

In late 2019 and the beginning of 2020, the world was going into a state soon declared by WHO as the COVID-19 pandemic. It was much more of a health crisis which required an unprecedented spirit of global solidarity to overcome the multiple threats of COVID-19 where it posed a problem to our health, economy and society.

The Ministry of Health went into full gear with assistance from their team at all levels including those in the grassroots at the Pejabat Kesihatan. Pejabat Kesihatan Lembah Pantai as one of the Pejabat Kesihatan under Jabatan Kesihatan Wilayah Persekutuan Kuala Lumpur and Putrajaya gave its full support throughout the emergence of the 1st, 2nd and 3rd waves by providing services to the community especially at the COVID-19 sampling sites, quarantine stations, medical bases and COVID-19 immunisation centres among many other activities being set up. Excellent teamwork at all levels and interagency collaborations made it easier for all to battle this invisible enemy.

My sincere appreciation and congratulation to Pejabat Kesihatan Lembah Pantai team for all their hard work, dedication, tireless work and spirit in fighting the COVID-19 battle continuously for the past two years. With sincere commitments, dedication and love for our country, together we shall fight and win this COVID-19 battle.

FOREWORD

DISTRICT HEALTH OFFICER

PEJABAT KESIHATAN LEMBAH PANTAI



Dr. Ghazali Bin Chik

Assalamualaikum wrt. wbt. and Salam sejahtera,

Heartiest congratulations to the management of Pejabat Kesihatan Lembah Pantai for successfully publishing this Coffee Table Book: The COVID-19 Chronicles of Pejabat Kesihatan Lembah Pantai.

Public health prevention and control activities conducted by the frontliners of Pejabat Kesihatan Daerah to combat the COVID-19 pandemic in Kuala Lumpur, specifically to the communities from Lembah Pantai, Bukit Bintang and Seputeh Parliamentary Constituencies in the year 2020/2021 are recorded in this momentous book. We are proud to present the journey taken by our heroes to the public.

Notable experiences and journeys of the frontliners in executing their duties at all times will certainly be appreciated. Efficient and effective management of a pandemic can be achieved with strong organizational leadership and commitment.

I hope the motto "PKLP Sentiasa Boleh" will always remain the prime motivation in accomplishing the missions undertaken. All staff of Pejabat Kesihatan Lembah Pantai are hoped to always continue to be ready in carrying out duties entrusted with full responsibility and commitment.

Finally, the publication of this COVID-19 Chronicles of Pejabat Kesihatan Lembah Pantai is hoped to be a stepping stone for greater excellence and will be etched in the history of excellence and fame of Pejabat Kesihatan Lembah Pantai. Congratulations and well done. Thank you.

"PKLP Sentiasa Boleh"



FIRST WAVE

1

1

START

SETTING UP THE OPERATIONAL ROOM

24 January 2020 – As notifications of suspected cases increased day by day, a task force for the Crisis Preparedness and Response Center (CPRC) for COVID-19 was immediately formed at Pejabat Kesihatan Lembah Pantai, and the Operational Room officially started operating.





Daily meetings & planning of activities inside the small operational room.



ON FIELD INVESTIGATIONS

On field investigations were carried out for all suspected cases notified by a team of doctors, health inspectors, health assistants and drivers with Personal Protective Equipment (PPE).



Investigations even continued till night.



The team had to go door to door in search of the notified cases and their close contacts.



Majority of the cases were in hotels, as they were travelers from abroad.



PPE PREPARATION FOR FRONTLINERS



Packaging the PPE



Some of the PPE such as the faceshields were made manually.



Health care personnel wearing the full PPE

PUBLIC – PRIVATE PARTNERSHIP



28 January 2020–Briefing with representatives from various private hospitals and general practitioners from and around around Lembah Pantai District Health Office coverage area on management of the outbreak

THE FIRST POSITIVE CASE IN PK LEMBAH PANTAI

3 February 2020—The first positive case under Pejabat Kesihatan Lembah Pantai (PKLP) was detected, a Chinese national traveller from Wuhan. Investigation and transportation of this case was done immediately by collaborating with Pejabat Kesihatan Kepong.



Transporting the close contacts to the hospital during midnight.

PREPARATION FOR ON-FIELD SAMPLING



The PPEs, sample collection containers, transport media, sampling forms, patient sticks and line listing were prepared prior to the sampling activities.

ON-FIELD SAMPLING ACTIVITIES



DRIVE-THROUGH SAMPLING CENTRE



A subsequent rise in positive confirmed cases increased the need to screen more close contacts. A temporary **drive-through sampling centre** was set-up at the car park area of JKWPCL&P during weekends to ease the process of sampling for those with personal transportation to be sampled on the go while seated in the vehicle.





Stations were placed strategically with dedicated purposes i.e registration, screening, sampling & giving home surveillance order. The close contacts stayed in their respective vehicles as the sample collections were done on the go through the vehicles' window.



SECOND WAVE

2

SRI PETALING CLUSTER



The second COVID-19 infection wave involved a massive local transmission among individuals who attended a four day international religious event which took place between 27th February 2020 to 1st March 2020 in Masjid Jamek Sri Petaling, Kuala Lumpur. The event was attended by approximately 16,000 attendees including 1,500 attendees from outside Malaysia.



10th March 2020–Ministry of Health Malaysia (MOH) was alerted by the Bruneian Health Authorities of an attendee of said event who upon returning to Brunei, was confirmed to have COVID-19 infection on 9 March 2020. Crisis Preparedness & Response Centre (CPRC) JKWP&P and PKLP were notified for immediate active preventive and control measures at the Sri Petaling Mosque.



OPERATIONAL ROOM MEETINGS

In PKLP, the Operational Room became the second home for almost every staff of PKLP, for prompt planning and execution of the necessary actions.



RAPID ASSESSMENT TEAM



10 -11 March 2022 - Site visit and conducting initial risk assessment activities in the Sri Petaling Mosque, Madrasah and Quarters, engaging with the Mosque's committee members.



TRAINING & PREPARATION FOR ON-SITE SAMPLING



Training and demonstration for on-site sampling was conducted to enable more healthcare workers for massive screening circumstances. This includes other required preparations for sampling activities such as the personal protective equipment (PPE) and sampling equipment.



ACTIVE & PASSIVE CASE DETECTION



PKLP team gathering in the site for sampling and for a briefing session prior to sampling





11-12 March 2022 - Active Case Detection : Conducting screening on the ground



PUBLIC HEALTH ENFORCEMENT



16 March 2020 – As more positive cases were detected following the active & passive case detections, the Sri Petaling Mosque was closed temporarily, while the process of managing positive cases, arranging isolation areas, identifying & transferring close contacts as well as risk reduction strategies were carried out diligently.

DECONTAMINATION ACTIVITIES



Upon closure of the mosque, the entire enclosed area was sanitised (decontaminated) by the special task team for decontamination.

MOVEMENT CONTROL ORDER 1.0



18 March 2020 -The number of positive cases locally increased beyond 500. A Movement Control Order (MCO) was announced which was implemented from 18th March to 31st March 2020 to control the rapid spread of COVID-19.

“DRIVE THRU” SCREENING CENTRE



17 March 2020 - For more close contact screenings, a drive-through sampling centre was setup at Jalan Cenderasari. This was the first sampling base for PK Lembah Pantai. Dedicated counters were setup to carry out specific tasks such as registration, screening, sampling, giving quarantine letter etc.





The screening was done while the client remained seated in the vehicle to minimize the risk of exposure and hasten the flow. From registration to sampling and giving the home surveillance order, the entire flow of the screening and sampling process was made seamless.

FIRST DEAD BODY MANAGEMENT



First suspected COVID-19 death under PKLP. On-site management by the field team upon notification by the local police authority.

DEAD BODY MANAGEMENT



More unexpected deaths in other premises were notified to PKLP for the management of the deceased body & decontamination activities, including in premises such as hotels.

INSPECTORATE



Closure of premise (construction site) under Section 18(1)(f) Act 342 Unit Inspectorate & Law (UIP) PKLP due to rise in COVID-19 infection among the construction site workers.



Carrying out inspection and detection of close contacts to COVID-19 positive cases by Inspectorate.



Distribution of pink tags and Home Surveillance Order forms at the Enhanced Movement Controlled Order places under PKLP.



Cutting the pink tags and distributing Release Order forms cases by Inspectorate and Law (UIP) unit PKLP.

MOBILE SAMPLING ACTIVITIES (OUTREACH)



Mobile sampling activities were conducted to reach out to special populations such as residents of old folks home and citizens with disabilities.



PUBLIC PRIVATE PARTNERSHIP

20 March 2020 – Briefing session with Prince Court Medical Centre (PCMC) on physical distancing, followed by sampling training and demonstration.



PASUKAN BANTUAN



With the ever increasing need to carry out more preventive & control measures, staff and volunteers from various other clinics, units, departments organisations offered assistance as Pasukan Bantuan, and became apart of the PKLP team.

MCO EXTENDED

25th March 2020 – As the number of positive cases remained relatively high, the MCO was extended for another 14 days up to the 14th April 2020.



MASJID INDIA CLUSTER



29 March 2020 - The Director General (DG) of Health announced that the Sri Petaling Cluster transmission has reached the fifth generation. This single cluster had resulted in the Masjid India Cluster comprising: Menara City One, Selangor Mansion, Malayan Mansion and Jalan Masjid India.

The Menara City One Condominium on Jalan Munshi Abdullah comprises 502 condominium units with more than 3,200 residents. Seventeen (17) positive cases of COVID-19 were detected in this condominium.



EMCO 3

31 March 2020 - Menara City One condominium was placed under Enhanced Movement Control Order (EMCO 3) from March 31 until April 13.



This was the third EMCO enforced by the government nationwide, but first in Kuala Lumpur, to contain the COVID-19 pandemic in the country.



The entire area was under the control of the Royal Malaysia Police (PDRM), the Malaysian Armed Forces (ATM), the Malaysia Civil Defense Force (APM) and the People's Volunteer Corps (RELA).



MEDICAL BASE



A Medical Base was set up in the adjacency of the residence while all access points to the building were closed. Generous contributions from NGOs in terms of supplies & logistics helped the cause to a great extent.





The team on the ground, comprising of various professions and organizations.



RAPID RESPONSE TEAM



Transportation of cases requiring admission to hospitals and quarantine centres were handled by a dedicated Rapid Response Team (RRT) - which includes the ambulance team.



RRT Team responding towards & family requiring isolation and admission.



This also included mass referral of positive cases in large numbers, that required logistic coordination with the accepting hospital as well as coordination of transport assistance from the Rescue Department.

CMSA MASJID INDIA

1 April 2020 – COVID-19 Mass Screening Area (CMSA) Masjid India was set up to screen more residents from the surrounding area, including Selangor Mansion, Malayan Mansion and premises around Jalan Masjid India.



EMCO 3 EXTENDED

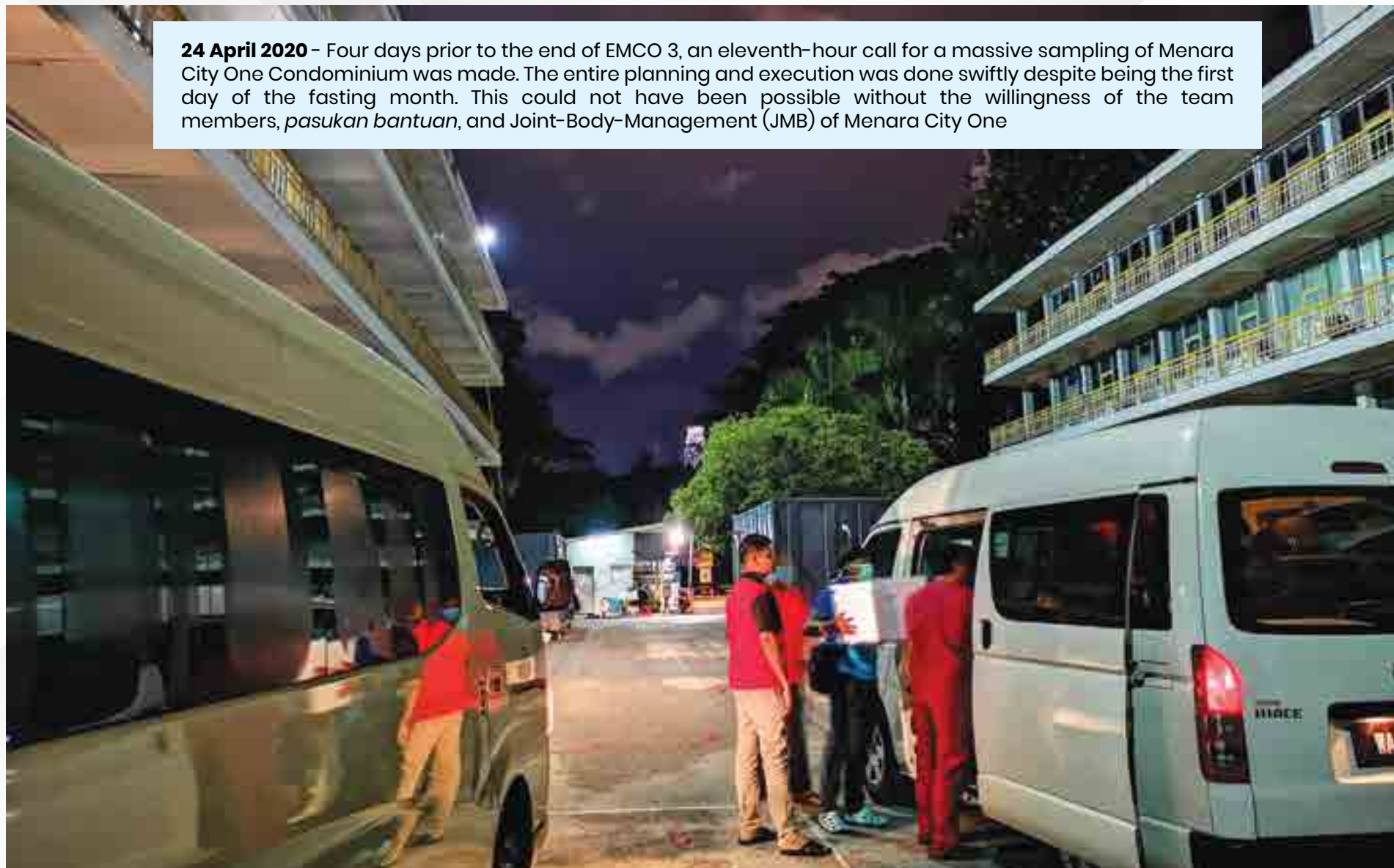
Concurrently, subsequent rounds of samplings were conducted in the EMCO premise prior to release.



14 April 2020 - As subsequent active case detection and sampling activities yielded more positive cases in Menara City One Condominium, the EMCO 3 was extended till April 28.

MASS COVID-19 NIGHT SAMPLING

24 April 2020 – Four days prior to the end of EMCO 3, an eleventh-hour call for a massive sampling of Menara City One Condominium was made. The entire planning and execution was done swiftly despite being the first day of the fasting month. This could not have been possible without the willingness of the team members, *pasukan bantuan*, and Joint-Body-Management (JMB) of Menara City One





856

856 samples were collected on the single night, over a span of less than 2 hours, an amount never reached before.



ACD SELANGOR MANSION & MALAYAN MANSION

6 - 7 April 2020 – Risk Assessment & Active Case Detection being carried out in Selangor Mansion & Malayan Mansion



More cases were detected in Selangor Mansion and Malayan Mansion linked to cases in Menara City One Condominium.

EMCO 4



7 April 2020 - Following active case detection of more positive cases, the Selangor Mansion & Malayan Mansion were placed under EMCO (called the EMCO 4). The initial period of EMCO 4 was from 7 April 2020 - 28 April 2020, which was later extended.



EMCO 5



14 April 2020 - Eventually, the entire Jalan Masjid India and surrounding area were also placed under EMCO (called the EMCO 5) from 14 April 2020 to 28 April 2020.

A Google Maps satellite image depicting the triangle formed by EMCO 3, EMCO 4 & EMCO 5.



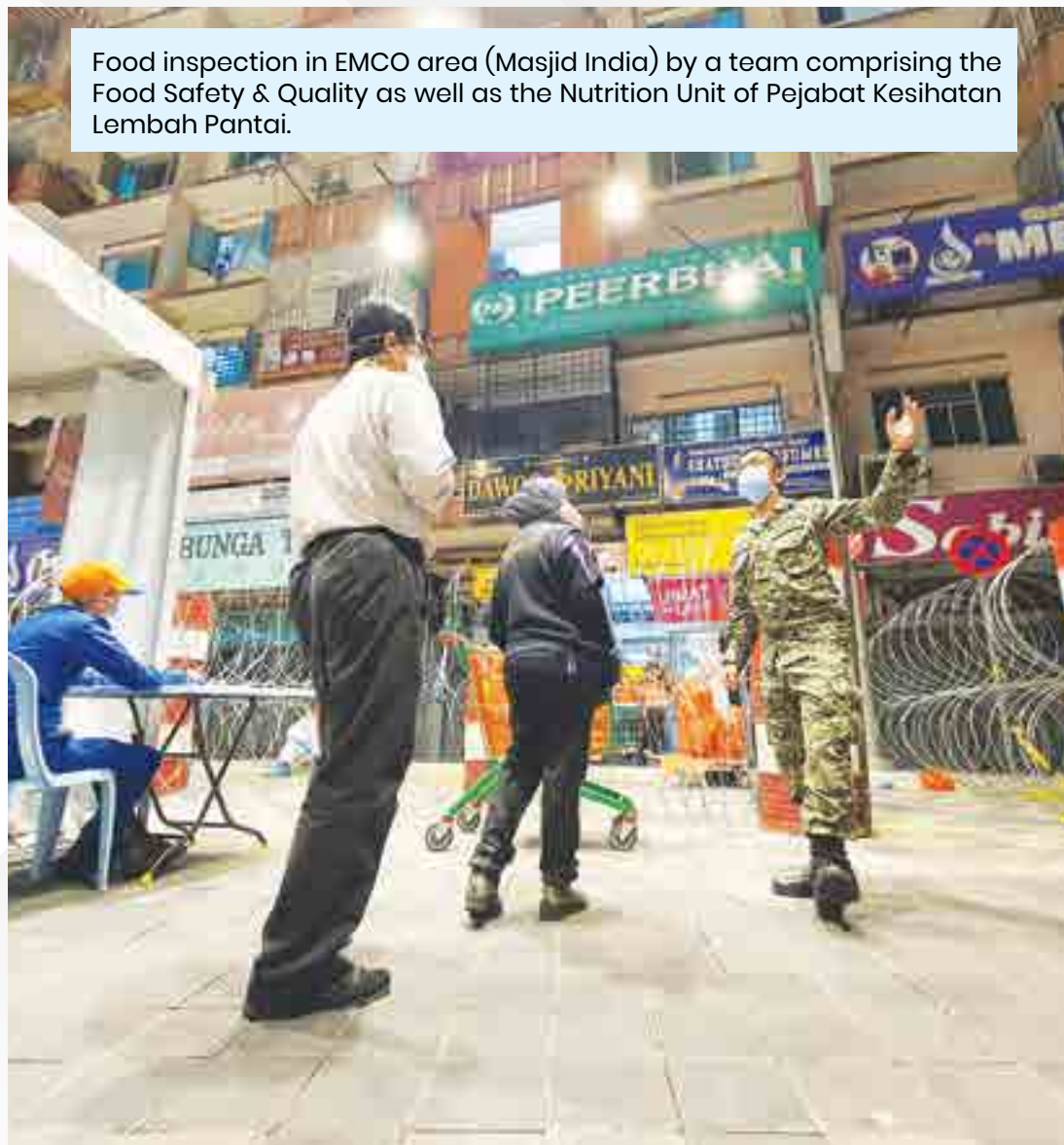
TEAM EFFORT

In order to manage three EMCOs concurrently, the challenges multiplied. Nevertheless, the unwavering teamwork from both the PKLP Team from within and outside the Bilik Gerakan, together with the Team Bantuan from various departments kept the boat sailing through the unending storm.



FOOD SAFETY & NUTRITION ACTIVITIES

Food inspection in EMCO area (Masjid India) by a team comprising the Food Safety & Quality as well as the Nutrition Unit of Pejabat Kesihatan Lembah Pantai.





Food inspection & Food Sampling Activities in EMCO area (Masjid India).



Delivery of food contribution to the residents of Selangor Mansion & Malayan Mansion.



QUARANTINE CENTRES

With the surging number of close contacts to the positive cases, multiple quarantine centres were opened for safe isolation during the quarantine period. Under PK Lembah Pantai, several hotels and institutes functioned as quarantine centres.



QC:
Institut Pendidikan Guru
(IPG) Bangsar



QC:
IBIS Hotel











**QC:
Furama Hotel**



Management of these quarantine centres were under a multi agency team comprising of Angkatan Pertahanan Malaysia (APM), Polis DiRaja Malaysia (PDRM), the District Health Office (KKM), Jabatan Sukarelawan Malaysia (RELA), Jabatan Kebajikan masyarakat (JKM) and the hotel/ institute management itself.

FOOD SAFETY & NUTRITION ACTIVITIES AT QUARANTINE CENTRES

Discussion between the Food Safety and Quality Unit along with the Nutrition Unit with the Quarantine Centres on the process of preparing clean, safe, and healthy food.





Food safety inspection to ensure all the food served at the Quarantine Centre and to the front liners are safe for consumption.

Inspectorate



MOBILE SAMPLING ACTIVITIES (COMMUNITIES)



Multiple mobile samplings were conducted in suspected high risk areas, such as Brickfields, Bukit Bintang and Pantai Dalam.





Around Bukit Bintang

The timely assistance from Team *Bantuan* during the period enabled more of such activities to be planned and carried out smoothly.



Around Pantai Dalam





Targeting the homeless population

Through collaboration with the local authority (Dewan Bandaraya Kuala Lumpur), screenings were also done for the homeless and vagabonds in targeted areas.



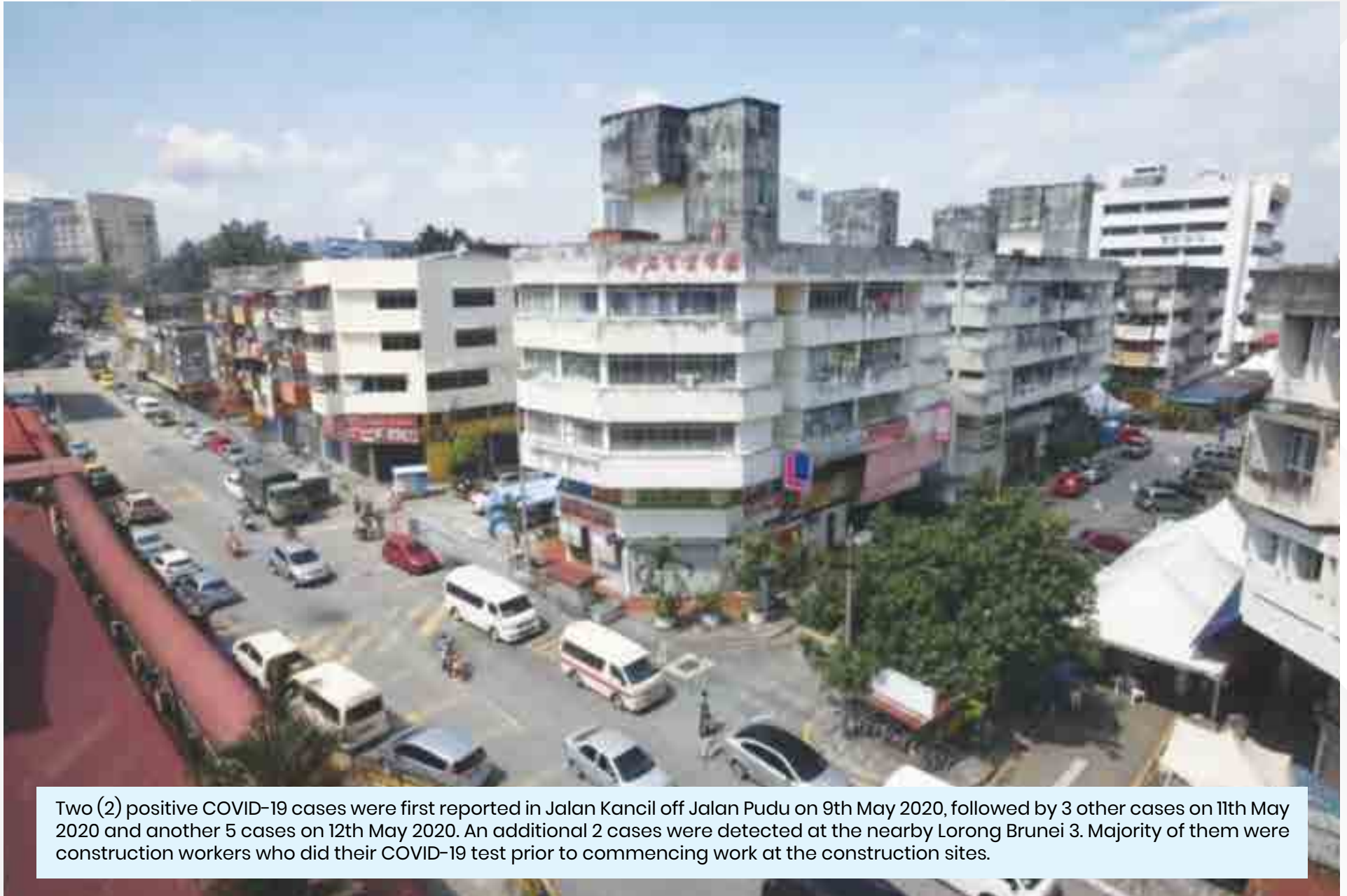
MOBILE SAMPLING ACTIVITIES (MARKETPLACE)

Targeted samplings were also done in marketplaces such as Pasar Jalan Klang Lama, Pasar Kampung Baru Salak Selatan, Pasar Razak Mansion, Pasar Sri Sentosa as clusters from marketplaces were being identified.





PUDU CLUSTER



Two (2) positive COVID-19 cases were first reported in Jalan Kancil off Jalan Pudu on 9th May 2020, followed by 3 other cases on 11th May 2020 and another 5 cases on 12th May 2020. An additional 2 cases were detected at the nearby Lorong Brunei 3. Majority of them were construction workers who did their COVID-19 test prior to commencing work at the construction sites.

RAPID ASSESSMENT



10 May 2020 – A rapid assessment team (RAT) together with an active case detection (ACD) team were sent to Jalan Kancil, off Jalan Pudu.



ACTIVE CASE DETECTION



A total of 47 foreigners in the area were screened, who were mostly construction site and restaurant workers, and were also linked to nearby wet markets. From the initial samples taken, a total of 17 samples were detected to be positive for SARS-CoV2.



SEMCO PUDU

14 May 2020 – Meeting between the Interagency Management Centre (CMC) and the Kuala Lumpur & Putrajaya State Health Department was held and Semi Enhanced Movement Control Order (SEMCO) of the Pudu area was decided.



SEMCO Pudu was divided into three zones; Zone 1 under Pejabat Kesihatan Lembah Pantai and Zone 2 & 3 under PK Cheras. Zone 1 comprises of Lorong Brunei 2, Lorong Brunei 3 and Jalan Landak.

TRANSPORTING POSITIVE CASES & CLOSE CONTACTS



During the entire SEMCO period, a total of 952 samples were taken from Zone 1, only 9 samples were detected to be positive, and the related 38 close contacts identified were quarantined in quarantine centres. Positive cases were admitted to the hospital while their close contacts were transported to Quarantine Centres (QC).

SEMCO PUDU

Mass Referral of Close Contacts



Most of mass referral and transportation (of large number positive cases or close contacts) required the collaboration between the PK Lembah Pantai and Fire and Rescue Department of Malaysia (BOMBA).



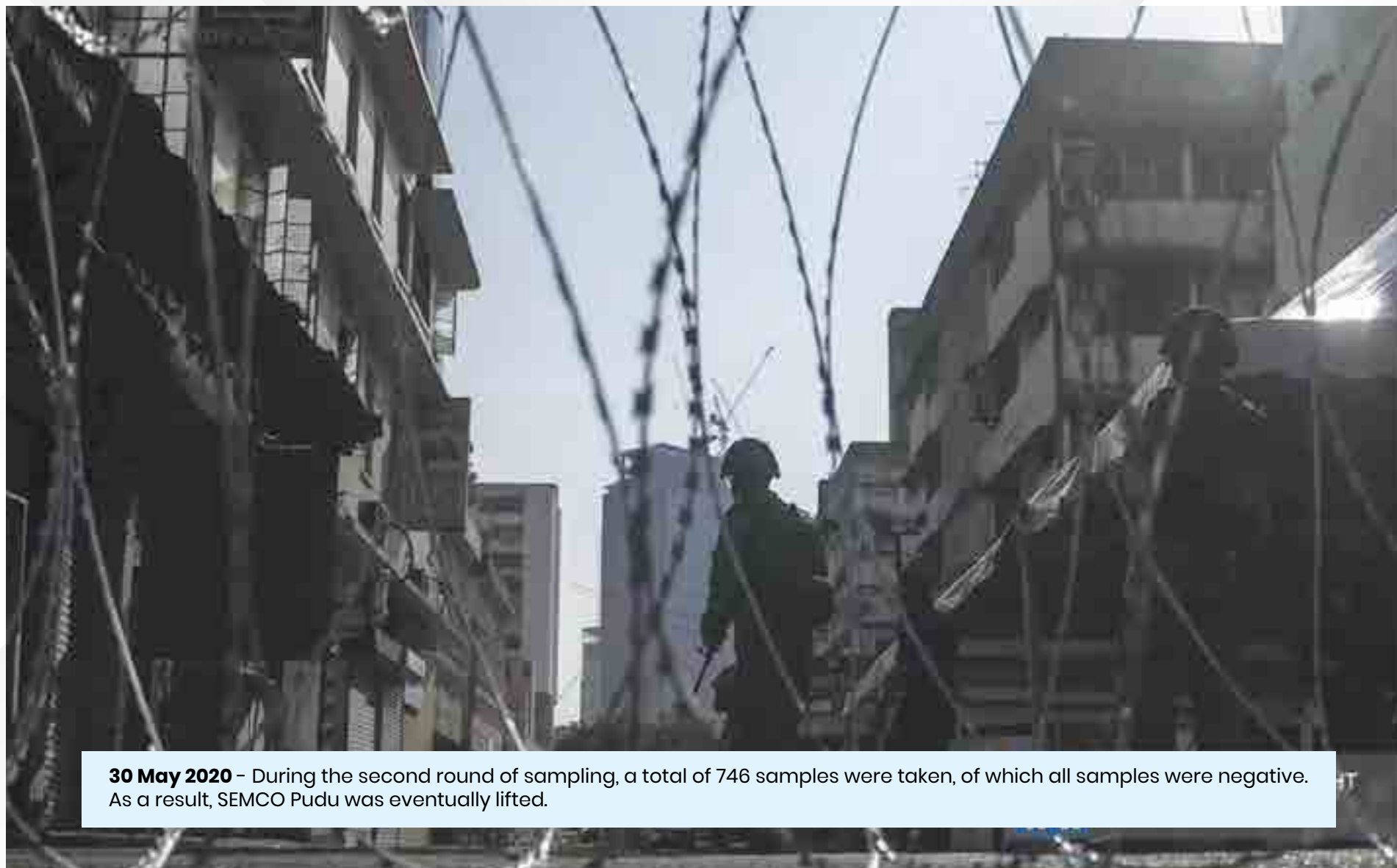
ACTIVE DETECTION



Active case detection and samplings were also extended to the surrounding areas - Jalan Khoo Teik Ee and Jalan Brunei. 3 positive cases were detected from Jalan Khoo Teik Ee and another 3 cases detected at Jalan Brunei.



SEMCO PUDU LIFTED



30 May 2020 - During the second round of sampling, a total of 746 samples were taken, of which all samples were negative. As a result, SEMCO Pudu was eventually lifted.

OLD FOLKS' HOME SCREENING



The old folks' homes elderly population were identified as one of the high risk groups for COVID-19 infection. Multiple centres were identified to conduct on-site sampling in the premises. Samplings were done both for the residents and the caretakers of the old folks' home.





Old Folks Home Screening



HEALTH EDUCATION IN SCHOOLS



Various schools in the operational area of Pejabat Kesihatan Lembah Pantai were approached by the Health Education Unit to raise awareness and distribute educational and infomatic materials related to the pandemic.

MEDICAL BASE – HOMELESS POPULATION



19 May 2020 – 19 May 2020 – A medical base was set up to screen the homeless population via collaboration with local authorities.



CORPORATE SOCIAL RESPONSIBILITY & SPONSORSHIP



Corporate Social Responsibility & Sponsorship was handled by the Quality Unit, Food Quality Unit & Nursing Unit. This Committee ensured that all the frontliners working at their bases were supplied with meals – breakfast, lunch and dinner.



Many governmental and non-governmental organisations showed their support towards the management of Pejabat Kesihatan Lembah Pantai by sponsoring meals almost on a daily basis and various other items needed throughout the difficult period.



Contributions ranged from not only food item, but including PPE supplies, equipments etc.

RISK ASSESMENT ACTIVITIES – INSPECTORATE



Carrying out risk assessment regarding COVID-19 positive cases at the field.



Detection of COVID-19 positive cases who refused treatment to hospital or quarantine centres with PDRM



Carrying out enforcement on compliance on COVID-19 SOP among health workers at Lembah Pantai District Health Office

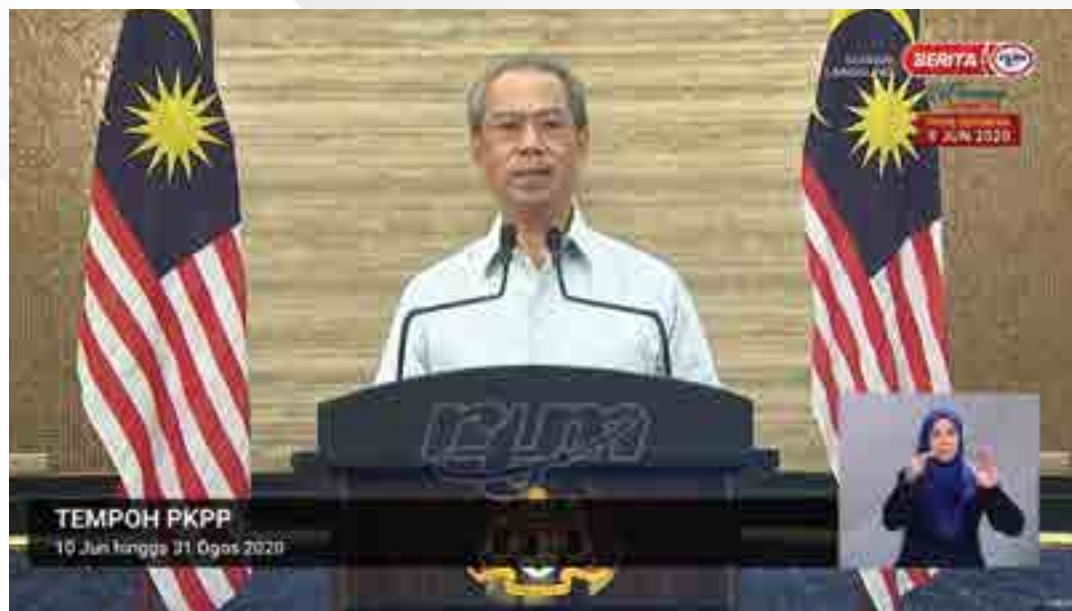
HARI RAYA MASS REFERRAL



24 May 2020 - The Bilik Gerakan continued to function on the day of Hari Raya. Incidentally, a new construction site cluster of more than 40 positive cases was detected in Jalan Ampang. Many of the staffs continued to work during the festive period without taking leave.



RECOVERY MOVEMENT CONTROL ORDER



9 June 2020 – The then Prime Minister, Tan Sri Muhyiddin Yassin announced the Recovery Movement Control Order (Perintah Kawalan Pergerakan Pemulihan) from 10th June 2020 to 31st August 2020.

9 June 2020 – The Sri Petaling Cluster which started on 11th March 2020 officially ended on 7th July 2020 (4 months) with no reported new cases for 28 days since 11th June 2020 due to the various efforts put together by the Malaysian government. The Sri Petaling Cluster was the largest COVID-19 cluster in Malaysia at the time, giving rise to 17 subclusters with 3,375 cases from various states in Malaysia, with a total of 34 deaths recorded.



20 July 2020 – With the declining numbers for sampling needed to be taken, the drive-through sampling centre of Pejabat Kesihatan Lembah Pantai was then shifted to Klinik Kesihatan Tanglin from PLAN Malaysia.



As locally transmitted cases were declining significantly, more quarantine centres were opened to cater travellers from overseas who were termed Person Under Surveillance (PUS) throughout their quarantine period in the quarantine centres. Healthcare staff would attend to all medical needs throughout the determined quarantine period as well as sampling activities.



**QC:
Impiana Hotel**



QC:
Royal Kuala Lumpur Hotel





QC:
Cosmo Hotel



28 August 2020 – The then Prime Minister, Tan Sri Muhyiddin Yassin announced the extension of the Recovery Movement Control Order (Perintah Kawalan Pergerakan Pemulihan) for another four (4) months until 31st December 2020.

28 August 2020 - Quality Unit collaborated with the CDC Unit organised an interactive session with the JKN Counselling Unit to help staff manage their stress during this pandemic.



10 September 2020 - The top management of Pejabat Kesihatan Lembah Pantai together with some senior medical officers attended a workshop on Managing COVID-19 Pandemic: Revisiting WP Kuala Lumpur & Putrajaya Planning & Strategies.



7 October 2020 - The Occupational & Environmental Health Unit (KPAS) Pejabat Kesihatan Lembah Pantai began approaching private hospitals to strengthen management of healthcare workers who have contracted COVID-19.





THIRD WAVE

3

Although having declared the RMCO till the 31st December 2020, however, rather unfortunately, the third wave began from 8th October 2020, which was linked to the Benteng Lahad Datu cluster in Sabah and Tembok Cluster in Kedah.

JALAN PANTAI CLUSTER

SITUASI TERKINI

COVID-19: KLUSTER BAHARU

8 Oktober 2020

KLUSTER JALAN PANTAI, WILAYAH PERSEKUTUAN KUALA LUMPUR (8 POSITIF)

Kluster baharu ini telah dikenal pasti di daerah Lembah Pantai, Wilayah Persekutuan Kuala Lumpur

Kes indeks bagi kluster ini (iaitu kes ke-14265 dan kes ke-14266) telah dikesan positif COVID-19 pada 8 Oktober 2020 hasil saringan bergejala dan telah dimasukkan ke Hospital Sungai Buloh

Sejumlah 15 individu telah disaring, 7 individu masih menunggu keputusan.

8 October 2020 – A new cluster was identified with two index cases detected positive for COVID-19 as a result of symptomatic screening and was admitted to Sungai Buloh Hospital. Close contact screening detected additional 6 positive cases; a total of 8 cases were tested positive for COVID-19.



Risk Assessment was carried out at the surrounding affected premises. Three dedicated teams were formed for ACD at Projek Perumahan Rakyat (PPR), school and mosque, respectively.



ACD Team at the PPR – planning and arranging for sampling activities towards the residents.



ACD Team at the School – Discussion for temporary closure.



ACD Team at the Mosque – meeting with the mosque's committee.



Closure of the affected school – students & staffs were advised for home quarantine while the school is closed and sanitised.



ACD Team at other localities – Several screenings were conducted at nearby localities with high number of positive cases.



WORKPLACE ASSESSMENT



Risk assessment in government facilities



New local clusters warranted more workplaces to be assessed for risk of disease transmission as well as further screening of close contacts and closure of the premise if needed.



Risk assessments in office premises and healthcare facilities



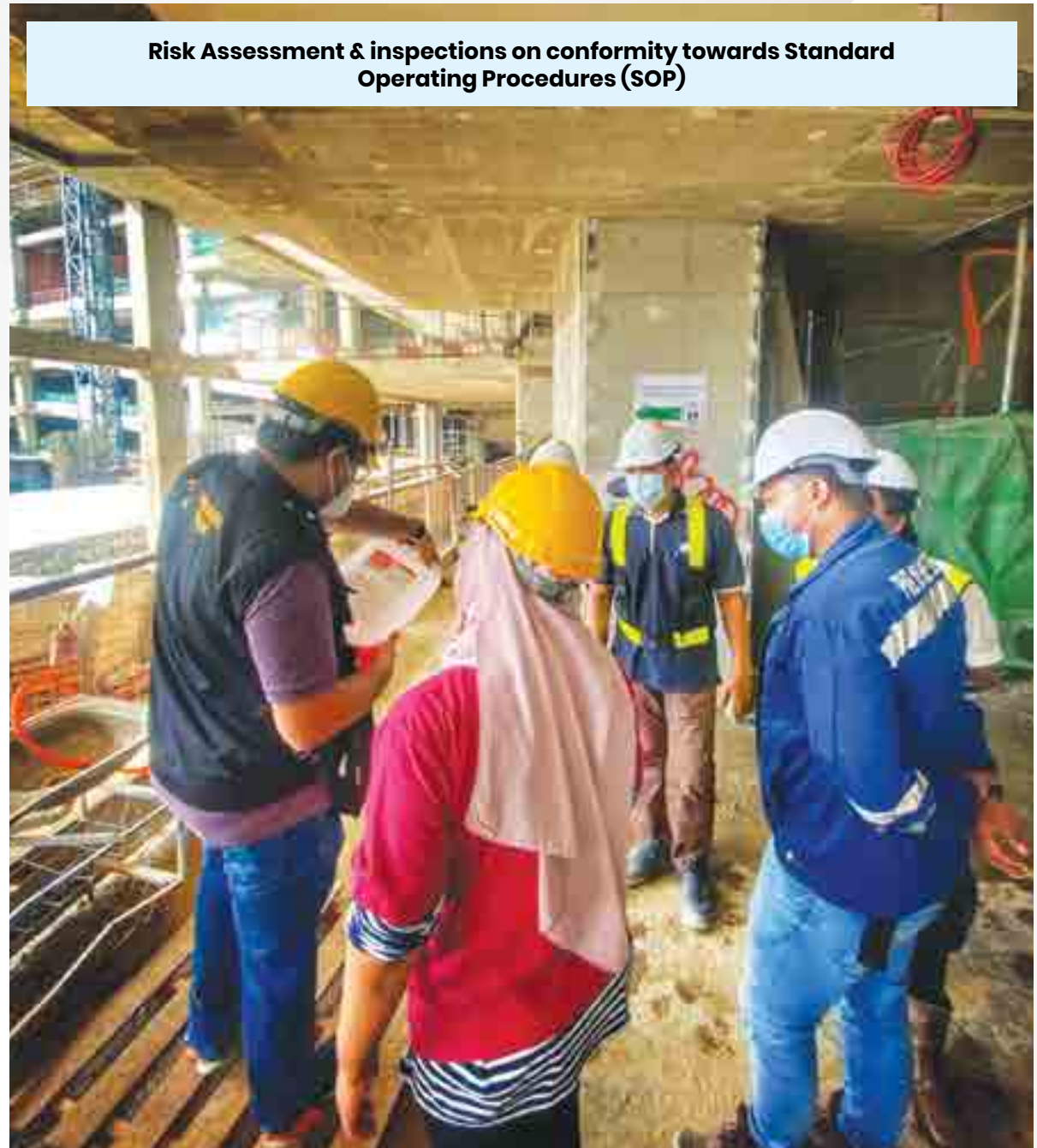
The Health Education Unit distributing health promotion materials (related to SOP & disease prevention) to workplaces and schools.



CONSTRUCTION SITE CLUSTERS

6 November 2020 – With the RMCO announce earlier, many construction projects that were halted were resume. Many positive cases were also detected among the construction site workers.





RRT Team managing mass referral late night

Large number of workers who were detected to be positive following an initial mass screening, were referred for admission via mass referral channel coordinating with the Regional Bed Management Unit (BMU). Bed allocation for these group usually takes time, up till late afternoon or evening. Their transportation was then coordinated by the PKLP Operational Room team with the RRT team on the ground, as well as other agencies such as the Fire & Rescue Department.

Temporary Closure Notice**Redzone Bunting**

Sites that were largely affected were temporarily issued closure notice to allow time for their workers to recover, complete their quarantine period as well as for sanitization process. The management of the site were also advised on adherence to SOP and measures to reduce risk of disease transmission at workplace.



New Norm Briefing

Workers and the management staffs at the affected construction site were given a talk on "New Norms" that should be practiced at their workplace to prevent formation of clusters.



CORPORATE SOCIAL RESPONSIBILITY & SPONSORSHIP



YB Fahmi Fadzil (MP Lembah Pantai) paying a visit to the PK Lembah Pantai Operational Room and meeting with Dr. Ghazali Bin Chik (then District Health Officer). YB Fahmi Fadzil was also responsible for sponsoring food on multiple occasions for the frontliners.



PKLP OFFICE – MIGRATION TO NEW BLOCK

18 December 2020 – PKLP moved into a new adjacent block, relocating its units including the Operational Room.



Daily CPRC meetings with the State Health Department and other Districts Health Offices in WP Kuala Lumpur & Putrajaya.



Investigation of new positive cases (triaging).

COVID-19 ASSESSMENT CENTER



22 January 2021 – Health Minister Datuk Seri Dr Adham Baba announced 213 COVID-19 Assessment Centres (CAC) to be opened nationwide to help manage COVID-19 patients.

25 January 2021 – PK Lembah Pantai set-up own COVID-19 Assessment Center (CAC) in Pusat Komuniti Bukit Bandaraya lead by the Family Medicine Specialist and a dedicated team from the Health Clinics.





Collaboration with multiple agencies were crucial for the smooth running of the CAC.





Housefull - At its peak, CAC would receive up to 1000 patients a day. CAC staff identifies patients who are suited to be monitored at home and also refer and stabilise those who require further medical attention. CAC staff then monitor and evaluate the progress of these patients at their homes using the Home Assessment Tool (HAT). Patients who are not suitable for home monitoring are referred to the COVID-19 Quarantine and Treatment Centre (PKRC) and hospitals.



Donning & Doffing



A section of the CAC team members



From the CAC Operational Room - Functioning as data centre, call centre and administrative works. Monitoring and evaluating the progress of patients at homes using the Home Assessment Tool (HAT) was done from this operational room.

ENFORCEMENT ACTIVITIES – INSPECTORATE



Distributing pink tags, giving out Home Surveillance Order forms, cutting pink tags and giving out Release Order forms at Quarantine Hotel at Grand Millenium Hotel by Inspectorate and Law (UIP) unit PKLP.



Carrying out enforcement activities related to complaints on violation of COVID-19 SOP by giving out Section 111 KPJ notice for person who received notice to attend investigation at District Health Office.



Carrying out enforcement activities related to complaints on violation of COVID-19 SOP under Section 111 KPJ for person who received the notice to attend investigation at District Health Office.



Carrying out voice recordings to obtain information regarding violation of COVID-19 SOP at District Health Office.

DATA MANAGEMENT



The data team cleans, organizes and analyses the daily pandemic data within the district to help identify new trends and clusters. A daily report dashboard was created for easy reporting to higher management, both in the district and the state.



NATIONAL COVID-19 IMMUNIZATION PROGRAM



As an approach in curbing COVID-19 and to end the pandemic, the National COVID-19 Immunisation Programme was implemented. It is the largest immunisation programme implemented in the history of the country. **Phase 1** of National COVID-19 Immunization Program was aimed towards all the frontliners.



22 - 23 February 2021 - Multiple educational & promotional talks were given to the healthcare workers in different units and clinics of PK Lembah Pantai to raise awareness & acceptance.



HCW EDUCATION

KK Tanglin



KK Petaling Bahagia



KK Muhibbah



Distribution of educational materials related to the National COVID-19 immunization Program to all the Health Clinics in PK Lembah Pantai by Health Education Unit.

Each vaccination centre is called **Pusat Pemberian Vaksin (PPV)** while the vaccine storage centre is called **Pusat Simpanan Vaksin (PSV)**.

PPV TANGLIN



25 – 26 February 2021 – Simulation session in KK Tanglin. KK Tanglin was set up as the first COVID-19 Vaccination Centre under PK Lembah Pantai to begin with Phase 1 of National COVID-19 Immunization Program. The PPV was headed by a Family Medicine Specialist, assisted by a Medical Officer In-Charge.



PPV TANGLIN



Vaccine distribution to the Pharmacy Unit of KK Tanglin - escorted by the police department.



Cold Chain Management



Netbook sponsor from YB Fahmi Fadzil's Office arranged by the Quality Unit, PKLP

PPV TANGLIN



PPV TANGLIN



NATIONAL COVID-19 IMMUNIZATION PROGRAM



VACCINE PROMOTION



Multiple educational activities were also held towards the community to raise awareness on the importance of COVID-19 vaccine. Promotion booths, distribution of educational materials and conversing with the public were part of this educational campaign.

PPV MUHIBBAH



Phase 2 of the National COVID19 Immunization Program required a larger vaccination centre. Dewan Pusat Komuniti Muhibbah was identified as a suitable location, with the approval of Dewan Bandaraya Kuala Lumpur. Operation of PPV Muhibbah was an amalgamation of teamwork & coordination between PK Lembah Pantai, DBKL, ATM, APM, JPA & MyVAC.

PPV MUHIBBAH

PPV Muhibbah Hall Set-Up



Waiting Area



Briefing Session



Multi-agency Team



PPV MUHIBBAH



12 April 2022 – PPV Muhibbah begun operation Phase 1 Cohort 2



3 May 2022 – PPV Muhibbah resumed operation Phase 2



PPV MUHIBBAH



YB Fahmi Fadzil



YB Fong Kui Lun



YB Teresa Kok



Director Culture, Arts, Tourism and Sports Department of DBKL

PPV MUHIBBAH

Food & Equipment sponsorship from MOSTI, MP (LP) Office & MERCY Malaysia

PPV AXIATA ARENA



6 June – 24 July 2021 – As moved further into Phase 2 of National Vaccination COVID-19 Program, PKLP teamed up with PK Cheras to combine PPV Muhibbah & PPV Desa Tasik managed by each respectively into a much larger PPV Axiata Arena. This Mega PPV was co-run by a team consisting of ATM, KKM, APM, MyVAC, MOSTI, JPA and Corporate Volunteers.



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Data Counter



Pharmacists & Nursing team with the vaccines

PPV KLCC



1 August 2021 - Following the withdrawal of PKLP from PPV Axiata Arena, which would be taken over by General Practitioners Group, PK Lembah Pantai was then given the mandate to lead and be the Chairperson for PPV KLCC.



PPV OUTREACH: NURSING HOMES



A dedicated mobile team comprising of medical officers, nurses, medical assistants, supports staffs, and volunteers from various organizations, were mobile on the ground, targeting nursing homes (of the elderly, disabled and socially deprived) to provide the COVID-19 vaccine.

PPV OUTREACH: SCHOOLS



Generous contribution of van from MyHeart Foundation and driver from MERCY Malaysia.

Over 30 centres were approached including nursing homes and shelter for those with special needs. There were also those who were bedridden of which the mobile team managed to attend to.



PPV OUTREACH: SCHOOLS



The Outreach PPV Team of PK Lembah Pantai

Apart from reaching out towards the population in need, the team was also responsible for collaborating with the District Education Office to provide COVID-19 vaccines to schools students (PICKids)



PPV OUTREACH: COMMUNITIES



PPV OUTREACH: HOMELESS POPULATION



Apart from nursing homes, the Mobile PPV Team also reached out to provide COVID-19 vaccination to the homeless population.

PPV OUTREACH: *PUSAT PEMULIHAN DALAM KOMUNITI (PDK)*



Besides schools and community centres, the mobile vaccination team approached Community Based Rehabilitation Centres for children with special needs for COVID-19 Vaccination.



PPV OUTREACH (THE BLINDS)



The Malaysian Association for the Blind (MAB) – Brickfields took initiative to set up vaccination centre to cater for the blind and other disabled population, collaborating with PK Lembah Pantai.



PPV KK TANGLIN



As the National COVID-19 Vaccination Program geared into its **Third Phase**, each Health Clinic in PK Lembah Pantai began operating its own Vaccination Centre. Image: **PPV KK Tanglin's Team**.



PPV KK Petaling Bahagia

In the **Third Phase**, each Health Clinic in PK Lembah Pantai began operating its own Vaccination Centre (PPV). Image: **PPV KK Petaling Bahagia & PPV KK Muhibbah Team.**



PRIVATE HEALTHCARE FACILITIES (PSV)



The Pharmacy Unit in collaboration with the Family Health Unit also served as the Vaccine Storage Centre, known as Pusat Simpanan Vaksin (PSV) for private hospitals & general practitioners who managed their own vaccination centre (PPV).



PRIVATE HEALTHCARE FACILITIES (PSV)



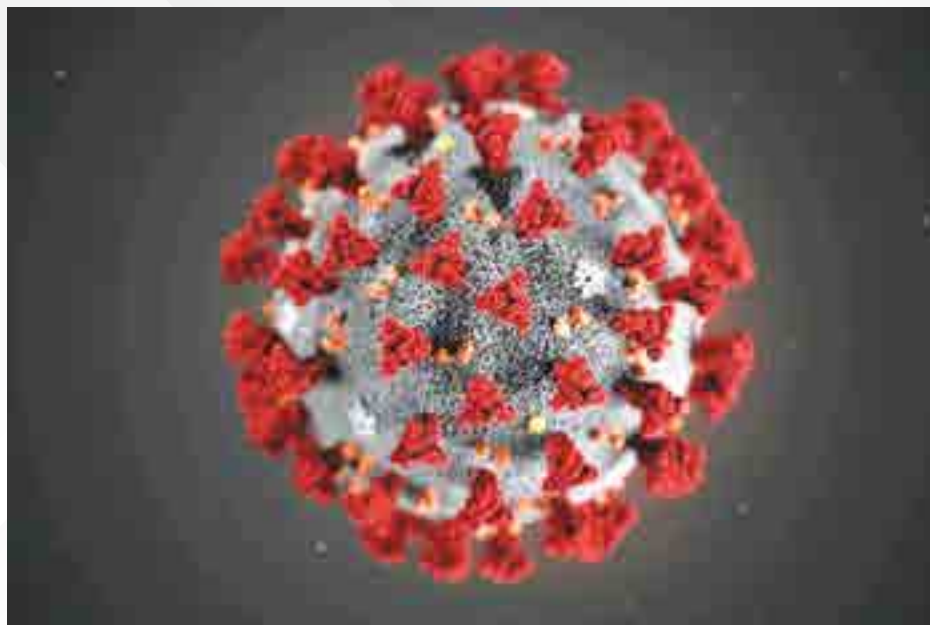
PRIVATE HEALTHCARE FACILITIES (PSV)



Meetings and coordination between the Pharmacy Unit (at all levels: Headquarters, State & District) with private hospitals & general practitioners to ensure safe storage and smooth deliveries of vaccine supplies to all the PPVs involved.

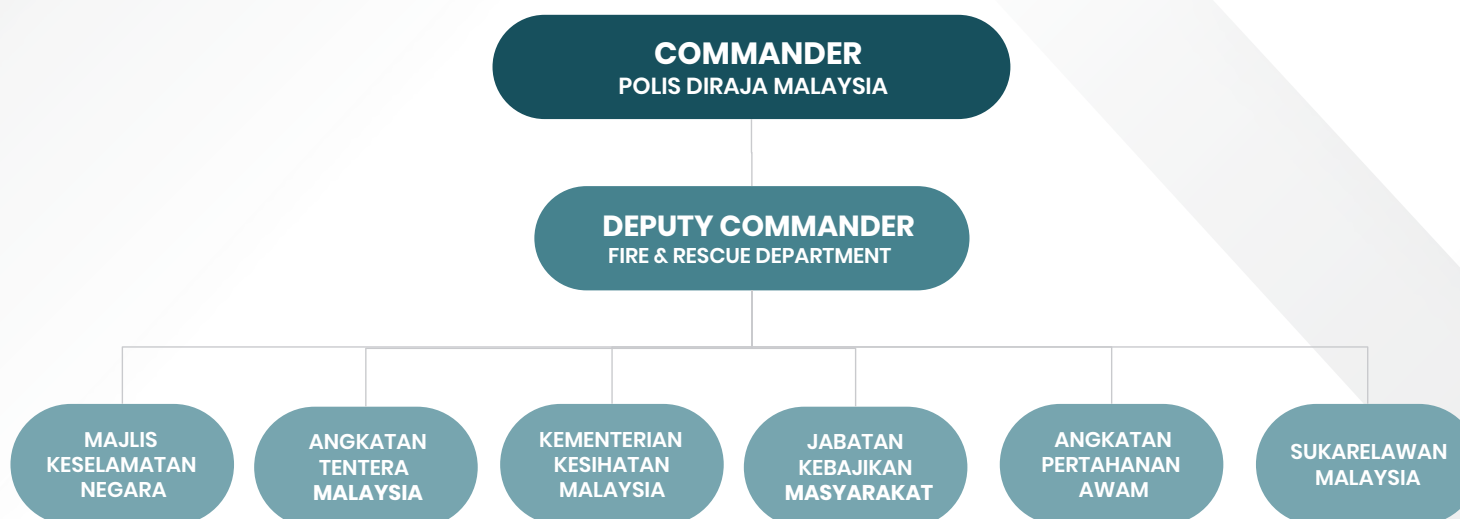


DELTA VARIANT & PKPD



The Delta variant of SARS-CoV-2 was first detected in Malaysia on 10th April 2021. By mid-2021, together with the other virulent Alpha & Beta variants, the three variants were believed to have caused a dramatic spike in positive cases in PK Lembah Pantai, giving rise to a total of six (6) Enhanced Movement Control Order (EMCO), or known as **Perintah Kawalan Pergerakan Diperketatkan (PKPD)**.

Disaster Management Committee for EMCO (PKPD)



PKPD PPR KAMPUNG LIMAU



A total of 56 positive COVID-19 cases reported out of 150 screened. In Block 96, 45 residents were reported positive, involving 10 house units across 9 floors. While in Block 94, there 11 cases were reported as positive, involving 7 house units across 6 floors.

PKPD PPR KAMPUNG LIMAU

Upon further risk assessment advice of PK Lembah Pantai, it was agreed to enforce the PKPD in PPR Kampung Limau effective **23 May 2021 – 5 June 2021**. Google Map image depicting the borders of PKPD Taman Bukit Angkasa.



Thereafter, positive cases recorded decreased in trend with zero cases recorded three days before the end of PKPD. Overall, 111 house units were infected with at least one positive patient, with a total of 267 positive cases.

PKPD PPR KAMPUNG LIMAU



Donation and contributions received from various agencies and NGOs to be distributed to residents during the PKP period

PKPD PPR KAMPUNG LIMAU



From 12 to 24 June 2021, a total of 53 positive cases were detected from 20 homes in Jalan Kubur Pantai Dalam. Pictures: Risk Assessment being done upon identification of this new cluster.



PKPD JALAN KUBUR



26 Jun - 15 July 2021 - The multiagency Technical Meeting approves for Jalan Kubur, Pantai Dalam to be placed under PKPD. Google Maps image depicting the border for PKDP Jalan Kubur. A total of 325 positive cases were detected (291 from 1st sampling, 34 from 2nd sampling).



PKPD JALAN KUBUR

Briefing for the PKPD Jalan Kubur Team



Medical Base Team



Rapid Response Team



PKPD PPR PANTAI RIA

From 11 to 28 June 2021, with 171 new cases detected, PPR Pantai Ria was placed under PKPD from **1 July 2021 – 14 July 2021**. Eventually, a total of 356 positive cases were detected (297 from 1st sampling, 59 from 2nd sampling) in this period. Google Map image depicting the borders of PKPD PPR Pantai Ria.



PKPD PPR PANTAI RIA



Educational activity on disinfection methods & quarantine during PKPD.

PKPD TAMAN BUKIT ANGKASA



From 11 to 28 June 2021, a total of 153 positive cases were detected in Taman Bukit Angkasa. Taman Bukit Angkasa was placed under PKPD from 1 July 2021 - 14 July 2021. Google Map image depicting the borders of PKPD Taman Bukit Angkasa.

PKPD TAMAN BUKIT ANGKASA



Pasukan PKPD Taman Bukit Angkasa di lapangan.



PKPD PPR KERINCHI



3 July 2021 – 16 July 2021 – PKPD PPR Kerinchi. A total of 267 positive cases were identified during the period (174 from 1st sampling, 93 from 2nd sampling).



PKPD TAMAN HOCK ANN



24 July 2021 – 7 August 2021 – PKPD Taman Hock Ann

Mobile PPV: PKPD



Residents in the PKPD localities were also given targeted COVID-19 vaccination in collaboration with MOVAC



COMMUNITY ENGAGEMENT & EMPOWERMENT



Training and demonstration of disinfection process to the local communities.



COMMUNITY ENGAGEMENT & EMPOWERMENT



Training and demonstration of disinfection process to the local communities.



COMMUNITY ENGAGEMENT & EMPOWERMENT

**PROGRAM PEMERKASAAN KOMUNITI:
SESI PERKONGSIAN KOMUNITI
SEBAGAI FRONTLINER PERINGKAT
WP KUALA LUMPUR & PUTRAJAYA**

PANEL JEMPUTAN
PN. TUSIAH BINTI SINO
PENGURUS COMBI PPR SERI PANTAI
EN. SAMSUL BAHRI BIN YAHYA EFFENDI
AJK COMBI PPR MUKIBBAH

MODERATOR
PN. AZIMAH BINTI MD SHAM
PEGAWAI PENDIDIKAN KESIHATAN
PEJABAT KESIHATAN LEMBAH PANTAI

**ISNIN, 27 SEPTEMBER 2021
10:00 PAGI - 12:00 TENGAH HARI**

f LIVE KOLOMPOSIHAT

MyCHAMPION **COMBI**      

The Health Education Officer of PK Lembah Pantai being part of the community empowerment program: A Facebook Live event involving representatives from the local communities, also part of the COMBI Program.

COMMUNITY ENGAGEMENT

27 November 2021 - The Infectious Disease Unit of PK Lembah Pantai invited representatives from various localities to the *Program Memperkasa Komuniti: COVID-19 Action Team (CAT)* was held in Main Meeting Room of PK Lembah Pantai. The community representatives were trained on measures to prevent the spread of virus in their localities and given appreciation for their roles.



BROUGHT-IN-DEAD & CORPSE HANDLING



CORPSE HANDLING



ENGAGEMENT WITH PRIVATE PRACTITIONERS



27 August 2021 - An online engagement session with the general practitioners were held to improve management of cases with/ suspected with COVID-19 as a measure to reduce cases that were brought-in-dead (BID).



SAMPLING CENTRES



Migration of PK Lembah Pantai's COVID-19 Screening Centre over time

SPA BLOCK



13 January 2021 – PK Lembah Pantai was in search once again of a bigger screening area as the number of close contacts needed to be screened increased. With the approval of the *Suruhanjaya Perkhidmatan Awam* (SPA), the SPA building in Jalan Cenderasari was temporarily set-up as the COVID-19 Screening Centre for PK Lembah Pantai.



ECO PARK

1 July 2021 - Once the agreement with SPA expired, PK Lembah Pantai then moved its screening centre to Pantai Eco Park after obtaining permission from the local authority.



KK TANGLIN 2.0



3 January 2022 - Eventually, PK Lembah Pantai shifted the screening centre from Pantai Eco Park back to KK Tanglin once the agreement with Pantai Eco Park was concluded and the number of screenings also decreased.



IPD DANG WANGI



Collaboration between PK Lembah Pantai & IPD Dang Wangi to set up sampling centre for lock-up inmates who require routine screening as per protocol.



FOOD INSPECTION



The Food Safety & Quality Unit of PK Lembah Pantai held enforcement activities to monitoring compliance of food premises towards the new Standard Operating Procedures.



FOOD INSPECTION



Food sampling activities in food factories



OMICRON WAVE



Towards the end of 2021, the Omicron variant replaced the Delta variant as the dominant SARS-CoV-2 strain but has a comparatively lower rate of hospitalisations and deaths.

8 December 2021 – Dr. Fatimah Binti Ahmad Fauzi (new District Health Officer) going on air in Nasional.fm to share the importance of getting a booster dose of the COVID-19 vaccine with newer variants on the spread.



6 February 2022 – Stating that Malaysia was fully into the Omicron wave, Health Minister Khairy Jamaluddin stressed the importance of obtaining the COVID19 booster vaccine to fight the Omicron wave.

TOWARDS ENDEMIC PHASE



12 March 2022 - Health Director - General Tan Sri Dr Noor Hisham Abdullah said Malaysia is expected to see a downward trend of cases by the end of the month with signs of declining infection currently taking place. The daily cases were also expected to reduce soon based on the herd immunity approach through mass vaccination.



Prime Minister Dato Seri Ismail Sabri announced that the government will begin transition to endemic phase on **1st April 2022**. The government had been working to move into endemic phase since end of 2021 but had to put those plans on hold because of the then newly-identified Omicron variant.



"We no longer want to see people being forced, given summons... The responsibilities of individuals is more to adhering to the self health control protocol such as undergoing the test for symptoms, wearing a high-quality face mask and practising reasonable physical distancing," KJ

TOWARDS ENDEMIC PHASE



27 June 2022 – CAC Lembah Pantai shifted operation from Pusat Komuniti Bukit Bandaraya to Klinik Kesihatan Tanglin after 515 days of operation. A closing meet was held as an appreciation to all parties responsible in Pusat Komuniti Bukit Bandaraya.



TOWARDS ENDEMIC PHASE



Operational Room Standby

While the nation is transitioning towards the endemic phase, the Communicable Disease Unit's (CDU) will continue its surveillance and be on standby to respond to sporadic cases as when the need arises.

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Duration : 01.01.2022 –14.07.2022

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Head of Quality Unit

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Administration Unit



Finance Unit



Communicable Diseases & Surveillance Unit



Tuberculosis & Leprosy Unit



HIV, Hepatitis C & STI Unit



Primer, Family Health & Nutrition Unit



Pharmacy Unit



Vector Borne Disease Unit



Health Education Unit



Non-Communicable Disease Unit



Food Safety & Quality Unit



Inspectorate & Legislative Unit

